

OFFICIAL FILE

I.C.C. DOCKET NO. 01-24608

Compel Exhibit No. 12

Witness

Date 1-31-02 Reporter TR

PEOPLES ENERGY

Peoples Gas
North Shore Gas

July 17, 2001

Mr. Earl Jerome Malry
5007 S. King Drive
Chicago, IL 60615-2343

Re: Account #4 5000 2190 7061

Dear Mr. Malry:

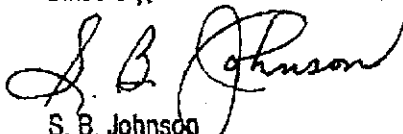
This letter is concerning an inquiry forwarded to us from the Illinois Commerce Commission on your behalf. Our records have been reviewed.

You are disputing your billing because you state that your meter supplies only hot water for the building. Our special investigator made an inspection of the premises on July 3, 2001. His report states that an improperly installed unit heater and an old range were found connected to your meter. Also a pipe was found connected that ran from an apartment upstairs and another pipe that ran back to the automatic water heater. This is your verification that hot water is not the only appliance connected to the meter.

On special investigator also made a visit to your premise on June 19, 2001, and a meter reading of 9168 was obtained. The meter was also read on June 4th at 8823 and again on July 5th at 9437. This is your assurance and ours that you have been billed for gas that flowed through the meter.

Please contact me if payment arrangements would be helpful. A copy of our correspondence to you is being forwarded to the Illinois Commerce Commission. The opportunity to be of assistance is appreciated.

Sincerely,


S. B. Johnson
Special Services

14 DAYS TO RESPOND - MS. JOHNSON

312/240-4407

for end to

BH

7/19 9:20 AM

130 East Randolph Dr • Chicago IL 60601 • (312)240-4000